

## **Coffee Chat - Terms & Conditions**

- 1. The sessions are conducted on the Zoom platform and will not be transferred or performed with any other method.
- 2. It is the responsibility of the client booking the session to familiarize themselves with the Zoom platform prior to the call. Technical delays will not result in a longer session.
- 3. The fee associated with the Coffee Chat session is applicable to the session only. Follow-up questions are not permitted without additional service charges. JR Custom Décor&Design is happy to respond to follow-up questions and continue working with any client with the understanding service fees apply, as it is outside the session.
- 4. Rescheduling requires 7 days notice. Session changes under 7 days notice cannot be accommodated nor will a refund be issued.
- 5. Missed sessions will not be refunded.
- 6. Failure to review these Terms & Conditions before acceptance does not preclude one from the above mentioned.